T&L PERFECT SERVICE · T&L PERFECT FLOORING

Welcome to T&L

Thank you for choosing T&L Perfect Service and T&L Perfect Flooring. We're a local team specialized in flooring installation, tile, showers and backsplashes — and quality is personal to us: your project is followed closely, from the first visit to the final day.

This folder is your guide: inside, you will find exactly how everything works — your estimate, your payment, your materials and your installation day. No surprises.

HOW IT WORKS

1 Your Consultation

We visit your home, take measurements and go over every detail of your project with you.

2 We Prepare Your Estimate

Back at our office, we price your materials, plan the labor and build your detailed estimate — every item spelled out, no surprises.

3 You Receive Your Estimate

Your estimate arrives by text message and email, with a link to review it. And we don't just send it — we follow up with you about it.

4 Review It — Then Approve or Revise

At the bottom of your estimate you will see these exact buttons:



Tap APPROVE and your estimate becomes your official invoice — you will receive it by message as well. Need a change first? Tap REVISE and we adjust it together.

5 Meet Your Project Manager

Once approved, your Project Manager contacts you directly and takes it from there — details on page 6.

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Your Invoice & Payment

Your Deposit — What Starts Your Project

To schedule your project and order your materials, the deposit is:

100% OF MATERIALS **50% OF LABOR**

Ways to Pay

Credit or debit card · Check · Bank transfer No credit card surcharge — ever.

Financing Available — Through Wisetack

Finance up to $25,000, with terms from 3 to 120 months — including 3 months at 0% APR for qualified customers. Checking if you qualify is a soft credit check: it does NOT affect your credit score, and you get an answer right away. Just ask Lu — we will send you your personal pre-qualification link.

Your Final Payment

Simple: when the job is finished, you check the work, sign off your OK — and make the final payment (the remaining 50% of labor).



MATERIALS

Choose Your Materials



Luxury Vinyl (LVP)

Waterproof, durable, beautiful wood looks.



Tile & Porcelain

Floors, showers and backsplashes.



Laminate

The look of wood, easy care.



Hardwood

Timeless, natural, adds value.

See It Before You Decide

Samples come to you with our Mobile Showroom — and you can visit our showroom and our partner showrooms (next page) to see full displays.

Scan to browse our full flooring catalog online — colors, styles and prices.

MATERIALS

Visit Our Partner Showrooms

Start With Our Own Catalog

tlperfectfloor.com/products

Shop our own selection first: browse the T&L catalog online or visit our showroom — the products we know best, at our best prices.

MSI Surfaces

msisurfaces.com

One of the largest selections of flooring, tile and stone in the country. Walk the displays and see full slabs and installed looks.

Daltile

daltile.com

Tile and stone design centers with full bathroom and floor displays.

Found Something You Love?

Write down the name and code of the product and send it to Lu — we'll price it and add it to your project.

WE'RE HERE FOR YOU

Meet Lu — Your Appointment Center

LU

(727) 600-7551

Your Direct Line to the Whole Company

This number is your direct contact line to all of T&L — and Lu answers it personally. Whatever you need about your estimate, your schedule, your materials or your payment, she connects with the right department, gathers the information for you and gets back to you. One call, and you reach the whole company.

With You From Start to Finish

Lu follows your project personally, from the very first call to the final day of installation. She knows your name, your schedule and your details — with us, you're never just a number.

T&L Perfect Service · T&L Perfect Flooring

Two specialized teams, one company taking care of your home: flooring installation, tile, showers and backsplashes.

Call or text anytime during business hours — if we miss you, we call right back.

WE'RE HERE FOR YOU

Your Project Manager & Materials

1 **You Approve — We Call You**

As soon as you approve your estimate, your Project Manager contacts you directly and goes over every detail: access, timing, preparation, expectations.

2 **Your Materials Are Ordered**

The moment your material payment is in, we place your order right away — no waiting, no delays.

3 **Your Dates Are Set**

You receive your material delivery date and your installation date. Materials always arrive before installation day.



Your Project Manager keeps you updated at every step.

INSTALLATION

Installation Day

We Arrive On Time

Our crew arrives at the scheduled time, protects your home and reviews the plan with you.

Materials First

Your materials are delivered and checked before work begins.

Clean, Professional Work

Installation by our own trained team — and we tidy up at the end of every day.

How to Prepare — Your Checklist

- [ ] Empty the rooms we'll be working in
- [ ] Remove small furniture, fragile items and valuables
- [ ] Make sure our crew has access and parking
- [ ] Keep pets in a separate area
- [ ] Let us know about gates, alarms or HOA rules

WARRANTY & CONTACT

All Done — And Covered

Final Check & Payment

Job finished? You inspect the work, sign off your OK, and make the final payment. That's it — your project is complete.

Your Warranty

- 2 years of installation warranty when T&L supplies the materials (tile)
- 1 year of service warranty when materials are supplied by the client
- Material defects are covered by the manufacturer's warranty, directly with the manufacturer

See Our Work

Scan to visit our website — the same code on your business card.

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Building Dreams in Florida

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